

MyCareCorner Terms & Conditions

Harbor Beach Community Hospital is pleased to offer you patient information via a Web-based version of our computer system called MyCareCorner.

This Terms & Conditions Document outlines our practices and our sensitivity to your right to privacy. We reserve the right to revoke access at any time for any reason.

Response to Electronic Communication -Your provider will make its best effort to provide a timely response to electronic inquiries. In some cases, the clinic staff that needs to respond to an electronic inquiry or other communication may not be immediately available so a patient should allow at least three (3) business days for a response. Accordingly, emergency situations requiring immediate attention should not be submitted electronically.

Furthermore, with respect to any electronic communications sent by the patient, we are only able to respond to such communications based on the information provided by the patient. If there is insufficient information provided, we will be unable to provide accurate and reliable services.

Website Links - MyCareCorner may offer links to related medical websites not managed by Harbor Beach Community Hospital. These website link(s) are for a patient's informational purposes only. Harbor Beach Community Hospital does not endorse and has not verified the accuracy of the information in/on these websites, and the patient should not rely on any of the information found on the websites for purposes of treatment or diagnosis.

Minor Eligibility - An individual must be age 13 or older to request a personal account. Parents or guardians of minor children (age 12 or younger) may gain access to the minor child's account by following the terms outlined in the "Proxy Access" section of this Terms and Conditions statement.

Parents or guardians of minors age 0-12 may request proxy access to the minor child's MyCareCorner account by providing an Email address upon registration. If an Email is not provided at registration an invite to the portal will not be sent. Patients wanting access after the registration process should contact our Health Information Management (HIM) department.

Under State and Federal law, there are certain types of medical information that the parent or guardian of a minor patient age 13 or older may not view without consent of the minor patient. Because of these requirements, when a minor patient reaches age 13, the parent or guardian's proxy access to the child's health information will be revoked. If the child was enrolled via a parent email address, a new MyCareCorner account will need to be setup with a child owned Email address. Contact our Health Information Management (HIMS) department to enroll a new Email. If the child agrees, proxy access can be given by the child sending a new proxy invite via their MyCareCorner account.

Proxy Access - Patients 13 and older can give parents/guardians or other family members access to their health information in MyCareCorner by allowing them to have proxy access. Patients can send a proxy invite to an individual's email address from their MyCareCorner account. Once the individual accepts the invitation and the Proxy Terms and Conditions, they will be able to view the patient's MyCareCorner account. Patients may also revoke an individual's proxy access to their MyCareCorner account at any time from their MyCareCorner account settings.

Harbor Beach Community Hospital reserves the right to revoke proxy access at any time for any reason.

E-mail Privacy - Harbor Beach Community Hospital strongly encourages not using a work or school provided e-mail address.

Security and Confidentiality - We afford the same degree of confidentiality to medical information stored on MyCareCorner as is given to medical information stored by Harbor Beach Community Hospital in any other medium. Harbor Beach Community Hospital is committed to protecting the confidentiality of your medical information. We limit Harbor Beach Community Hospital employees' access and ability to enter or view information based upon their role in your care. Firewalls, passwords, encryption, and audit trails are further used to safeguard your information. We have taken steps to make all information received from our online visitors as secure as possible against unauthorized access and use. Please Report any inaccurate patient information that might be found in your portal to our Health Information Management Department.

User names and passwords provide two layers of authentication and are stored in an encrypted database that is isolated from the Internet. As a MyCareCorner user, your role in maintaining the security of your medical information is: 1) Changing your password on a regular basis, and 2) Keeping your login ID and password confidential 3) Enable multifactor authentication 4) Disabling proxy access as needed.

MyCareCorner is a licensed product from Evident, LLC.